

National Day Sweeps (August 7th to 10th, 2020)

General Terms and Conditions

"National Day Sweeps" ("the Promotion") for August 7th to August 10th, 2020 allows existing and active Circles.Life Base Plan users who participate by purchasing a token worth \$3 and successfully responding to the ND Sweeps quiz (via the Circles.Life App) between 7th August, 2020, 12:00:00 PM till 10th August, 11:59:59 PM to stand a chance of winning one of the three prizes defined by Circles.Life for this promotion. The promotion allows the participating cohort of users to enhance their chances of winning by purchasing the valid token multiple times during the aforementioned time period. Emails will be sent by Circles.Life after 12:00 PM on the 7th of August, 2020 to announce the start of promotion. There will also be an in-app banner and offers page explaining the rules of the promotion. Customers can only purchase the valid token from the Offers Page named "National Day Sweeps". Banners will also be visible on the Circles.Life App during the period of the promotion being live. If the banner and/or Offers page is not live during this time, the promotion is not live.

Circles.Life reserves the right to exercise caution if and when required regarding the eligibility of participating & winning user(s), the prize and the billing if there is any foul play.

Circles.Life reserves the right to end the promotion at any time if it deems fit and will notify active participants of that day via email. Active participation is defined as active Circles.Life customers who have purchased a valid token during the allotted time and dates of 7th August, 2020, 12:00:00 PM and 10th August, 11:59:59 PM or end time of the promotion as determined by Circles.Life.

Participation Eligibility

- All existing and active Base Plan users who purchase at least one \$3 token and successfully complete the ND Sweeps quiz (via the Circles.Life App) between 7th August, 2020, 12:00:00 PM till 10th August, 11:59:59 PM. Suspended users will not be eligible for this promotion.
- Eligible Token – National Day Sweep Token worth \$3/token (Charged upfront) available on the National Day Sweeps page under the Offers Tab on the Shop page only.
- All tokens purchased are weighted equally.

This promotion is **not applicable** to users who sign up or are existing users of the \$5 plan or \$0 Flexi Plan.

The Promotion is valid between 7th August, 2020, 12:00:00 PM till 10th August, 11:59:59 PM.

Winner/Claim Eligibility

- Circles.Life is to announce the winner(s) out of the pool of users fitting the participation eligibility requirements the following day of the promotion by end of day on the 11th of August, 2020 via email to the respective winning customers.
 - Circles.Life Customer Service Experts will be in touch via email or call within the next 3 business days after the date of announcement (11th of August) with details on how to claim your prize.
 - The winning user must respond to call given or follow-up emails sent by Circles.life user Happiness by 18th August 23:59:59 to be eligible. If not done so, the user forfeits the right to the prize on offer.
- Prizes available –
 - PRISM+ E55 4K TV (worth \$599)
 - Secretlab Omega Chair (worth \$499)
 - Razer Basilisk V2 Gaming Mouse (worth \$140)
- Circles.Life is to announce the end of the promotion to the rest of the users fitting the participation eligibility requirements by end of day on the 11th of August, 2020 via email to the respective winning customers.
 - Aforementioned users (customers who are not entitled to the prizes) will be provided with the value of their tokens in the form of data.
 - Each token worth \$3 is worth 500MB which will be applied to the customers data balance by the 14th of August 11:59:59 PM.
 - This data allocation will be valid for use within the same month, that is August 2020. This balance will expire on the 1st of September, 2020 at 00:00:01 AM.
- Users with higher count of tokens and responses to the quiz will have more chances of winning (those meeting the participation eligibility requirements).

Billing/Charging

- Tokens worth \$3 are only considered part of the participation and winner eligibility when purchased. Purchase will be charged as an upfront payment from the customer on the credit/debit card provided on file for the account of purchase. Hence Circles.life reserves the right to refute any claim if there is any foul play.
 - Customers will receive an email confirmation for each purchase.